

RETURNS

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Medical Measuring
Systems and Scales
since 1840

www.seca.com

Date:

Dear Customer,

Your satisfaction is very important to us! If there is something wrong with your seca product or if you do not like it, you needn't hurry to return it. Our returns policy says you may return a product within 30 days of receipt. Simply fill out this form and send it along with the product to the address given above.

Order number:

Authorisation number and contact person:
(Please contact 0121 643 9349 or myorder@seca.co.uk)

Contact Information

Name:	Company:
Street / Nr.:	Postal Code / City:
Telephone:	e-mail:

The following articles are being returned:

Article Nr.	Amount	Description	Reason for return	
			1 = Defective 3 = Do not like	2 = Wrong product 4 = other

Preferred method of reimbursement:

Transfer funds to the following bank account:

Name on account:	Sort Code:
Account Number:	Name of bank:

Credit the PayPal account used to purchase product

Credit the credit card used to purchase product

Please note that you have to pay to return the goods unless you are returning an article which is damaged or was incorrectly delivered as the result of an error by seca. Returned goods should be either in the original packaging or suitable packaging to protect the product from damage during transportation. If the return is due to a product fault or incorrect delivery by seca, please contact our Customer Service Team on 0121 643 9349 to arrange collection of the goods.